CUSTOMER REPLACEMENT FORM



PLEASE SEND COMPLETED FORM TO CUSTOMERSERVICE@75CABINETS.COM OR FAX TO 267-337-6916. QUESTIONS, PLEASE CONTACT CUSTOMER SERVICE AT 215-659-7500.

-- FORM MUST BE FILLED OUT AND SIGNED BY ORIGINAL PURCHASER --

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NAME:	PHONE:	ORDER NUMBER(S):			
JOB SITE ADDRESS:	CONTACT:	TODAYS DATE:			

PRODUCT STATUS

Please provide us the location of your items of concern Date of Delivery: - 0 INSTALLED

SHIPPING DAMAGES ARE COVERED IF REPORTED WITHIN 10 DAYS OF RECEIPT. - MANUFACTURER'S WARRANTY COVERS PRODUCTS FROM MFG DEFECTS. SHIPPING DAMAGES OR WARRANTY DO NOT COVER SERVICES. PROTECTION PLANS MAY HAVE BEEN PURCHASED TO COVER THIS (WHERE APPLICABLE).

ITEMS

ITEM/SKU	PART	COLOR	CONCERN	DESIRED SOLUTION*				
B1 8	Bottom Poor	WELLINGTON SPICE	CRACKED see photo	NEW POOR				
	EXAMPLES : BROKEN, MIS-COLORED, WRONG ITEM, MISSING ETC (PHOTOS MAY BE REQUIRED).							
	EXAMPLES: EXCHANGE, REPLACE, TOUCH UP KIT, NEW ITEM, ETC							

*THIS IS ONLY A REQUEST, WE WILL DO OUR BEST TO FULFILL YOUR DESIRED SOLUTION.

LOGISTICS

HOW WOULD YOU LIKE THESE ITEMS BACK? CUSTOMER PICK DELIVERY / **EXCHANGE UP / EXCHANGE** SOME ITEMS, DUE TO SIZE AND BREAKAGE RATE, CAN NOT BE SHIPPED UNDER UPS/ FED EX GUIDELINES. ITEMS CAN TAKE JUST AS LONG AS THE ORIGINAL ORDER, CERTAIN ITEMS ARE BEST IF NOT RUSHED DUE TO THE FINISHING PROCESSES. ITEM PICK UP LOCATION: 75 CABINETS WAREHOUSE 2300 MARYLAND RD. WILLOW GROVE, PA 19090 MONDAY - FRIDAY 10AM-5PM SATURDAY BY APPOINTMENT.

SIGNATURE:	DATE:

BY SIGNING THIS FORM YOU ARE ACKNOWLEDGING THAT YOU HAVE INSPECTED ALL THE PRODUCTS AND ABOVE ARE THE CONCERNS YOU HAVE. IT IS AT THE DISCRETION OF THE MANUFACTURER AND 75 CABINETS TO APPROVE OR DENY ALL PRODUCT REPLACEMENTS. MOST OF OUR PRODUCTS ARE NATURAL AND MINOR IMPERFECTIONS ARE EXPECTED. THIS IS FOR ONE TIME USE ONLY, OTHERWISE A SERVICE FEE OF \$250 WILL BE APPLIED. ALL ITEMS FOR PICK UP MUST BE DONE SO WITHIN 30 DAYS OF NOTIFICATION THAT ITEMS ARE AVAILABLE. ABOVE CUSTOMER AGREES THAT THIS WILL SETTLE ALL CURRENT CLAIMS WITH 75 CABINETS AND ITS PARTNERS/AFFILIATES REGARDING THE ABOVE ORDER NUMBERS.

PLEASE INSPECT ALL NEW ITEMS IMMEDIATELY AND DO NOT INSTALL ANY PRODUCT THAT DOES NOT MEET YOUR FINAL EXPECTATION, THE SAME 10 DAY INSPECTION PERIOD APPLIES TO REPLACEMENT ORDERS